

Bath & North East Somerset Council	
MEETING:	Health and Wellbeing Board (Shadow)
MEETING DATE:	13 th June 2012
TITLE:	Safeguarding Adults at Risk
AN OPEN PUBLIC ITEM	
List of attachments to this report: Appendix 1 Safeguarding Assurance and Non Delegation Flow Chart	

1 THE ISSUE

1.1 To update the Partnership Board for Health and Wellbeing on the following areas:

- Safeguarding adults referrals and procedural timescales 2011 – 2012
- Progress of the new safeguarding arrangements with Sirona Care and Health
- Local Safeguarding Adults Board (LSAB) activity

2 RECOMMENDATION

2.1 The Partnership Board for Health and Wellbeing is asked to note the report and make recommendations for any further work required of the LSAB and Commissioner.

3 FINANCIAL IMPLICATIONS

3.1 None

4 THE REPORT

4.1 During 2011 to 2012 safeguarding work has taken place with 431 service users. 31 of these cases were on-going from March 2011 into this financial year and a further 400 new safeguarding adult referrals have been received during April 2011 to March 2012. 354 of these cases have been terminated within the reporting period 2011-2012. (The data reported is from a performance report ran on the 4th May 2012; final data cleansing takes place in June 2012 in preparation for submission to the Department of Health Information Centre and these figures may change slightly once the data report is finalised).

4.2 This demonstrates a continued trend of increased adult safeguarding activity, with a 252% increase in safeguarding adult's referrals over the last five years.

4.3 The outcome of the 354 terminated cases is set out in the table below:

Termination stage	Outcome					
	NFA / No Case to Answer	Not Determined / Inconclusive	Not Substantiated	Partly Substantiated	Substantiated	Total
Decision	140	2	1	1	1	145
Strategy	22	15	20	10	13	80
Assessment	8	6	10	8	12	44
Planning meeting	1	8	19	4	8	40
Review	5	5	2	7	24	43
Total	176	36	52	30	58	352*

*Note there are two cases that have been terminated however the outcome has not been completed on the data record system and could not be provided for the performance report. The case coordinators are in the process of updating the information. (Data produced on 4th May 2012).

4.4 The outcome and termination stage will be analysed by service user group for the annual report; however reports indicate that there has been a significant increase in the number of referrals for adults with Learning Disabilities in comparison to other service user groups.

4.5 Safeguarding Progress on Procedural Timescale Indicators

Indicator	Target	% Completed on time from April 2011 – March 2012		RAG	Direction of travel from 2010-2011
1. % of decisions made in 48 working hours from the time of referral	95%	Sirona C & H	99% 328/331		↑
		AWP	97% 58/60		↑
		Combined	99% 386/391		↑
2a. % of strategy meetings/discussions held within 5 working days from date of referral	90%	Sirona C & H	94% 175/186		↑
		AWP	100% 43/43		↑
		Combined	95% 218/229		↑
2b. % of strategy meetings/discussions held with 8 working days from date of referral	100%	Sirona C & H	99% 185/186		New
		AWP	100% 43/43		New
		Combined	100% (99.5%) 228/229		New
3. % of overall activities/ events to timescale	90%	Sirona C & H	93% 688/741		↔
		AWP	95% 151/159		↑
		Combined	93% 839/900		↑

- 4.6 212 (53%) alleged abuse took place in people's own home; 113 (28%) in care homes and the rest are alleged to have taken place in a range of places including health settings, supported living settings, the alleged perpetrator's home and public places.
- 4.7 The Council's Safeguarding and Quality Assurance team, Non-Acute and Social Care Commission team and Complaints Manager work closely with the Care Quality Commission (CQC) and triangulate information on safeguarding alerts, complaints, contract issues and CQC notifications in relation to care homes and other registered services in the area to ensure appropriate care is being delivered and action is taken when needed. The Safeguarding Annual Report 11/12 will include a detailed analysis of safeguarding referrals, setting and outcome and compare this to previous years and where possible with other Local Authority areas activity.
- 4.8 **Update on progress of new safeguarding arrangements with Sirona Care and Health**
- 4.9 With the launch of Sirona Care & Health on the 1st Oct 2011 came the new assurance arrangements, put in place by B&NES Council, to provide oversight and authorisation of decisions made by Sirona Care & Health regarding safeguarding adults' case coordination. Appendix 1 describes how the new arrangements are delivered.
- 4.10 A new Safeguarding Adults and Quality Assurance team have been established to deliver the new arrangement within People and Communities. (The Safeguarding Adults and Quality Assurance Team have a broader remit than safeguarding and also deliver assurance for the Council on all cases that Sirona Care & Health have case management responsibility for).
- 4.11 The new arrangements have:
- provided independence and challenge to safeguarding case coordination through auditing closed cases that do not progress to a meeting, Chairing individual safeguarding meetings and authorising decisions to close cases (this independence, to a certain extent, mirrors the arrangements in child protection cases)
 - increased the assurance for the Council regarding the quality of case coordination and delivery of the Multi-Agency Safeguarding Policy and Procedures
 - highlighted areas where the Procedures need to be improved and clarified (this is an on-going process)
- 4.12 Regular meetings are held between the Safeguarding Adults and Quality Assurance team and relevant Sirona Care & Health staff to ensure good partnership working and negotiate solutions on issues as they arise.
- 4.13 **Local Safeguarding Adults Board activity**
- 4.14 The Local Safeguarding Adults Board (LSAB) met for its routine meeting in March 2012 and agreed, adopted and /or discussed the following areas of work:

- Adopted a Multi-Agency Learning and Development Framework; this is based on the competencies outlined in the *National Competence Framework (NCF) for Safeguarding Adults (2010)* developed by Bournemouth University and the organisation Learn to Care. The Training and Development sub group of the LSAB will monitor this
- Adopted new Self Neglect Guidance for all LSAB agencies
- Agreed new safeguarding performance indicators for 2012-2013
- Agreed a Safeguarding and Carers action plan which has been developed locally and is based on the recommendations identified in the *Carers and Safeguarding Adults – working together to improve outcomes by ADASS July 2011*.
- Discussed the initial findings of Winterbourne View Serious Case Review
- Discussed the priorities for the Business Plan 2012-2015 which will be presented to the Partnership Board for Health and Wellbeing at its next meeting

4.15 The South West Strategic Health Authority, working in partnership with the SW JIP/ADASS Safeguarding Adults Programme, commissioned an audit of the use of the regional Self-Assessment Quality & Performance Framework and a review of annual reports. The report, *Audit of Safeguarding Adult Boards in the South West Region by Kate Ogilvie (Independent Consultant) (January 2012)* highlights the progress all South West LSAB's (or Partnerships) and makes several references to positive work B&NES has undertaken particularly regarding personalisation. The report recommends ways for all areas to improve their annual reports and these will be taken on incorporated into the B&NES 2011-2012 report.

5 RISK MANAGEMENT

5.1 The Council has a Corporate Risk Register for safeguarding adults that is routinely monitored and addresses risk identified regarding safeguarding activity and management.

5.2 Risks are managed in accordance with Council risk management guidance.

6 EQUALITIES

6.1 An Equality Impact Assessment has not been completed for this report. Equalities are considered and reported on in the safeguarding annual report which will be presented to the Board in September 2012.

7 CONSULTATION

7.1 Cabinet Member; Staff; Other B&NES Services; Community Interest Groups; Stakeholders/Partners; Other Public Sector Bodies; Section 151 Finance Officer; Chief Executive; Monitoring Officer

7.2 The Local Safeguarding Adults Board and the sub groups that report to it discuss and are consulted upon the items contained within the report.

8. ISSUES TO CONSIDER IN REACHING THE DECISION

8.1 Social Inclusion; Human Rights; Impact on Staff;

9. ADVICE SOUGHT

9.1 The Council's Monitoring Officer (Divisional Director – Legal and Democratic Services) and Section 151 Officer (Divisional Director - Finance) have had the opportunity to input to this report.

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Background papers	None
Please contact the report author if you need to access this report in an alternative format	